
**GUARDIAN SATISFACTION SURVEY (GSS) FEEDBACK ANALYSIS
REPORT(2022-23)**

Bengtol College, Bengtol, Chirang, Assam, India

**INTERNAL QUALITY ASSURANCE CELL
April-2023**

ACKNOWLEDGEMENT

I extend sincere gratitude and appreciation to all the **IQAC Cell members** for supporting and giving me this opportunity to work as IQAC Coordinator. I extend my thank to IQAC Joint Coordinator **Mr. Khupboi Vaiphei**, Assistant Professor of Philosophy Department, for his support and for creating Feedback Forms and sharing with guardians. I also thank **Dr. Ranjit Kr. Narzary**, Principal, Bengtol College for his guidance and support. I thank **Mr. Benedict Hajoary**, Vice Principal and **Team members of Feedback Analysis Committee** and all **HODs, Teaching and Non-Teaching Staff** of the college in supporting data collection process from parents.

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INTRODUCTION:

Bengtol College is situated in Chirang district of Assam. It is affiliated to Bodoland University. The college offers various regular courses like B.A., B.B.A and other undergraduate and Post Graduate Distance Mode courses. Presently, more than 950 students are studying in college. The Internal Quality Assurance Cell (IQAC) of the College has continuously been working on quality improvement and the betterment of student learning experiences. In order to analyze Guardian's opinion of the college for further improvement, feedback form for stakeholders particularly from guardians have been distributed and received.

This report focuses on the feedback of guardians on the college and teachers based on various criteria like **Infrastructure of the institution, Personality Development, Teaching Standard, Discipline and Extra Curricular Activities**

DATA COLLECTION AND ANALYSIS:

An effort was made to receive feedback from the guardians. For this purpose, a Feedback Form was created and distributed among the guardians of BA (Hons) 6th semester students. As many as 151 responses have been received from guardians out of total 240 students of BA 6th seminars (Hons). In order to arrive at comprehensive conclusion, statistical tools like percentage, etc. have been used.

GUARDIANS FEEDBACK ON THE COLLEGE & TEACHERS:

The college is affiliated with Bodoland University it follows the syllabus prescribed by the university. In order to analyze the guardian's feedback on various criteria toward the college and teachers questionnaire about 151 responses were collected from the guardians of 6th semester students. Each one of them is explained below.

Session: 2022-2023

Guardians respondents: 151

Infrastructure of the Institution:

Sl No.	Statement	Total Response	Percentage of Responses of Respondent
1	Excellent	15	9.93%
2	Very Good	45	31.13%
3	Good	82	54.30%
4	Satisfactory	9	5.96%

Personality Development of Student in the Institution:

Sl No.	Statement	Total Response	Percentage of Responses of Respondent
1	Excellent	7	4.64%
2	Very Good	70	46.35%
3	Good	63	41.70%
4	Satisfactory	11	7.28%

Teaching Standard of the Institution:

Sl No.	Statement	Total Response	Percentage of Responses of Respondent
1	Excellent	23	15.23%
2	Very Good	94	62.25%
3	Good	34	22.52%
4	Satisfactory	----	-----

Discipline of the institution:

Sl No.	Statement	Total Response	Percentage of Responses of Respondent
1	Excellent	53	35.09%
2	Very Good	76	50.33%
3	Good	22	14.57%
4	Satisfactory	----	-----

Extra Curricular Activities:

Sl No.	Statement	Total Response	Percentage of Responses of Respondent
1	Excellent	45	29.80%
2	Very Good	60	39.73%
3	Good	20	13.25%
4	Satisfactory	26	17.21%

Major Observation:

It was found that 31.13% guardians viewed that college infrastructure is very good. Whereas 9.93% and 50.33% opined as excellent and good respectively.

It was found that 46.35% guardians viewed that development of personality of their children is very good. Whereas 4.64% and 41.70% opined as excellent and good respectively.

62.25% of guardians are of the opinion that the teaching standard of the institution is very good. Whereas 15.23% and 22.52% of guardians are of the opinion that the teaching standard of the institute is excellent and good respectively.

With regard to the discipline of the institution majority of guardians (50.33%) say that maintenance of the discipline is very good.

39.73% of guardians are of the opinion that facilities of extra-curricular activities is very good.

Conclusion:

This data interpretation was done by Feedback Analysis Cell comprising two members headed by Mr. Benedict Hajoary (Vice Principal) and Mr. Ramkrishna Chakraborty (HOD Education). Interpretation was done on Guardian's feedback on the above mentioned parameters. The result and findings of the interpretation was kept confidential from other stake holders excepting the College Principal, and IQAC. The report and findings was delivered to principal for the preparation of **Action Taken Report** subsequently.

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